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PAYS EN VOIE DE DEVELOPPEMENT	La gestion des services d'eau et d'égout
POLITIQUE DE L'EAU	nécessaire dans le tiers monde les petites
DISTRIBUTION D'EAU	finances, le développement les services et
ADMINISTRATIF	l'adhésion du matériel dans un cadre
ENTRETIEN	national et international G 11227/1A
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# COMMUNITY WATER SUPPLY AND SANITATION

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MANAGERIAL AND  
FINANCIAL PRINCIPLES  
FOR WATER SUPPLY AND  
SANITATION AGENCIES

**Report of the fourth Consultation  
on Institutional Development  
Working Group on Cost Recovery**

Geneva, 21 - 25 November 1988

*VOLUME I*

WORLD HEALTH ORGANIZATION, GENEVA, 1989



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**A. F. E. E.**  
21, rue de Madrid, 21  
75008 PARIS  
Tél (1) 22 14 67

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ABBREVIATIONS

ANAFID	Association Nationale des Améliorations Foncières, de l'Irrigation et du Drainage, Morocco
AyA	WSS Institute, Costa Rica
CEFIGRE	Centre de Formation Internationale à la Gestion des Ressources en Eau, France
CGE	Compagnie Générale des Eaux, France
EPFL	Ecole Polytechnique Fédérale de Lausanne, Switzerland
GTZ	German Agency for Technical Cooperation
ILO	International Labour Organization
IRC	International Reference Centre for Community Water Supply and Sanitation
NRW	Non Revenue Water
NVE	Norwegian Water Resources and Energy Administration
ONEP	Office National de l'Eau Potable, Morocco
O&M	Operation and Maintenance
PEPAS	Western Pacific Regional Centre for the Promotion of Environmental Planning and Applied Studies
PHC	Primary Health Care
SDC	Swiss Development Cooperation
SNE	Société Nationale des Eaux, Niger
SNEP	Société Nationale de l'Eau Potable, Haiti
TUT	Tampere University of Technology, Finland
UDDAS	WSS National Agency, Mozambique
UFW	Unaccounted-for Water
WAJ	Water Authority of Jordan
WHO	World Health Organization
WHO/SEARO	Regional Office of WHO for South-East Asia
WSS	Water Supply and Sanitation